

## **Instilling Psychological Safety in the Workplace**

**Jonathan Bonanno, MSM CTOC, CSBR,**

Subject: 550 Practice Management and Human Relations

Credits: 1

Method: Lecture

Tuesday, Oct. 22: 7–8 p.m. CDT

Audience: Dentists

Fee: \$37.50 (students and residents); \$75 (members); \$125 (nonmembers)

### **Description**

In today's rapidly evolving work environments, fostering psychological safety is crucial for the well-being and productivity of employees. This 60-minute educational presentation will explore the concept of psychological safety, its importance in the workplace, and practical strategies to create and maintain a psychologically safe environment. Participants will learn how psychological safety positively impacts team dynamics, innovation and organizational success.

### **Learning Objectives**

1. Define and understand the concept of psychological safety.
2. Recognize the benefits of psychological safety for individuals and organizations.
3. Identify the signs of a psychologically safe or unsafe workplace.
4. Understand the role of leaders and team members in fostering psychological safety.
5. Learn practical strategies and tools to create and maintain a psychologically safe workplace.

### **Speaker Bio**

Initially drawn to clinical care, Jonathan Bonanno, MSM, CTOC, CSBR, who is a PhD candidate, transitioned to the corporate side, making impactful strides at McKesson before diving into dentistry, where he transformed the consulting agency into a non-ownership dental service organization (DSO) model, resulting in his pioneering the launch of Dental Virtual Support Solutions and US Dental Triage. Currently serving as chief talent officer and board member at Clinical Excel Computech (CEC), Bonanno oversees talent acquisition and optimization, specializing in recruitment process outsourcing for emerging DSOs and group practices.